

Caring4Elders Privacy Notice

Caring4Elders will be what's known as the 'Controller' of the personal data you provide to us. We only collect basic personal data about you which includes name, email, job title and company affiliation. We may also from time to time collect data about your company such as number of employees and whether your company has a well-being policy for carers.

Participants in our workshops may be invited by the trainer to share information in advance about the sort of caring role they are performing so that the workshop can be made as relevant as possible. This will be removed from our systems as soon as the workshop has been delivered.

Why we need your data

We need to know your basic personal data to provide you with regular information about our services, to tailor those services to your needs and to send out newsletters or updates. If you participate in one of our workshops or events we will request that you complete an evaluation form afterwards on an entirely voluntary basis. We will not collect any data from you we do not need to provide and oversee these services to you.

What we do with your data

All the personal data we process is processed by our staff in the UK, who oversee the effective and secure processing of your personal data. We do not sell or pass on data to other organisations for any purposes.

How long we keep your data

Your information, used for informing you about our activities and the services we offer, will be kept with us until you notify us that you no longer wish to receive this information. With each mailout you will be offered the option to unsubscribe from our mailing list.

What are your rights

If at any point you believe the information we process on you is incorrect you can request to see this information and have it corrected or deleted. If you wish to raise a complaint on how we have handled your personal data, you can contact us to have the matter investigated at office@caring4eldersUK.org.uk

If you are not satisfied with our response or believe we are processing your personal data not in accordance with the law you can complain to the Information Commissioner's Office <https://ico.org.uk/>

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